

NICKY SILVESTER

ACCOUNTANT — Financial Reporting, Data Analysis, ERP

✉ nickysilvester@gmail.com ☎ (+1) 226-899-8273 📍 Ontario in [LinkedIn](#)

SKILLS

- **Accounting Systems:** SAP ERP, Tally ERP for ledger entries, reconciliations, invoicing, and reporting tasks.
- **Data Analysis:** Power BI, Excel dashboards, SQL queries for trend evaluation, variance tracking, and KPIs.
- **Financial Tools:** Office 365 suite - advanced functions, pivot tables, macros, and financial statement modeling.
- **Process Methods:** Agile methodologies, Six Sigma frameworks for workflow control, auditing, and error checks.

WORK EXPERIENCE

Fulfillment Associate

November 2024 – Present

Amazon

Ontario

- Troubleshoot stowing discrepancies by analyzing barcode mismatches in real time, enforcing corrective actions across inventory systems, and reducing misplacement incidents by 22% in different warehouse operations.
- Executed order fulfillment by picking, scanning, and packaging SKUs through handheld RFID devices, consistency with 99% accuracy in shipments while surpassing daily productivity quotas in high-volume cycles.
- Operated forklifts and pallet jacks under OSHA safety standards, optimizing storage allocation efficiency and sustaining 95% utilization of floor space while minimizing damage-related losses during warehouse operations.

Cashier

February 2023 – August 2023

FreshCo

Ontario

- Processed customer transactions by scanning and validating product codes through POS terminals, reconciling cash and digital payments with zero error deviation, and maintaining full register accountability daily.
- Compared competitor flyers to execute product price matches through system overrides, safeguarding pricing compliance and enhancing customer retention with documented accuracy across high-volume retail shifts.
- Maintained register security by applying audit controls and monitoring cash variance levels, achieving 100% compliance during store inspections while sustaining uninterrupted service across daily operational cycles.

Accountant

January 2019 – October 2022

Phoenix Key and Seal Duplication

India

- Verified daily receipts and journalized financial entries using ledger accounting standards, achieving 100% regulatory compliance and improving reporting accuracy across monthly reconciliation and audit submissions.
- Processed accounts payable and receivable by reconciling invoices, purchase orders, and bank records, reducing outstanding discrepancies by 18% and accelerating quarterly closing activities within deadline targets.
- Computed operational and overhead costs using cost accounting frameworks, integrating variance analysis into budgeting cycles to optimize resource allocation and deliver 12% improvement in financial planning accuracy.

Senior Accounting Associate

September 2015 – October 2018

Conduent Business Solution LLP

India

- Compiled statutory accounts and securitization reports using GAAP frameworks, managing \$200M valuations and ensuring complete compliance with Nordic and European regulatory standards across all submissions.
- Consolidated \$100M weekly receipts through netting workflows, applying reconciliation techniques to unify subsidiary balances, accelerating settlement cycles by 25% and strengthening divisional financial alignment.
- Automated payroll and reporting procedures by designing Excel macros and dashboard models, saving 80+ annual work hours while delivering accurate cost visibility and boosting management decision quality by 30%.

PROJECTS

Quick Solver Automation for ING HR Receipts

- Engineered a Quick Solver automating weekly preparation of ING HR All Receipts using scripting and Excel macros, streamlining data handling and saving 79 man-hours annually with a 42% efficiency improvement.

GLO-BUS Business Strategy Simulation

- Managed a virtual company competing by steering finance, marketing, operations, strategy decisions, implementing approaches that optimized resource allocation, improved profitability, increasing market share by 14%.

EDUCATION

PGD in Logistics and Supply Chain Management

Canadore College, Ontario

January 2024 – August 2024

PGD in Financial Technology

Conestoga College, Ontario, Canada

January 2023 – August 2023

Master of Commerce in Finance

MG University, India

June 2013 – July 2015

Bachelor of Commerce in Taxation

MG University, India

June 2009 – May 2012

AWARDS

- **Constant Contributor Award** – Awarded in 2016 by Conduent Business Solutions.